

**Ministry of Community Safety &
Correctional Services**

Central East Correctional Centre

541 Hwy. 36, PO Box 4500
Lindsay, ON K9V 4S6

Telephone: 705-328-6018
Facsimile: 705-328-6035

**Ministère de la Sécurité
communautaire et des Services
correctionnels**

Centre correctionnel du Centre-Est

541, autoroute 36
Case postale 4500
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December 18, 2009

Letter of Reference for Surface Design Systems

Dear Sir or Madam::

Please let me introduce myself:

I am the Manager of Maintenance & Environmental Services at Central East Correctional Centre, located in Lindsay Ontario. This facility is one of the largest correctional centres in Ontario, with an inmate capacity of 1200 and support staff of approximately 500 persons.

I was introduced to Rick Cuthbert and his company of Surface Design Systems in October, 2008. Surface Design Systems was the successful bidder to complete the removal of existing VCT flooring, installation of "Synthetic 30" (Moisture Vapour Control Barrier) and installation of "2K Acrylic Urethane" finish surface, located in building-9 at this facility.

Completing projects in a "maximum security facility" requires flexibility from all project stakeholders. Inmate security and movement must be controlled at all times. Contractors have limited access to work areas and from a client's perspective, I was impressed with the flexibility shown by the staff of Surface Design Systems. Ricks staff worked long hours, they never complained and were respectful of all our needs and requirements at this facility. There were no security concerns or issues raised with Ricks staff while working on site.

Surface Design Systems provided all the technical information requested for this flooring project and provided advice on solutions to our flooring needs in other areas of this facility.

I would highly recommend this company to any of the other correctional facilities for their flooring projects.

Roger Earnshaw
Central East Correctional Centre
Lindsay, On
705-328-6018