



Mohawk Students' Association

Mohawk College of Applied Arts and Technology

2 April 2002

Mr. Rick Cuthbert
Surface Design Systems
105-38 Scott Street West
St. Catharines, ON L2R 1C9

Dear Rick:

I wanted to let you know how much the Students' Association at Mohawk appreciates the work done by your company in both installing and restoring our self-levelling floor in *The Arnie*.

As you know, *The Arnie* is a unique facility in the Student Centre. As a 600 person lounge, bar, nightclub and rental facility, it is subjected to constant and heavy use by students. When we renovated the entire facility in the summer of 2000, replacement of a significant portion of the 7,500 square feet of flooring was a priority.

As a result of the quality work done by Surface Design Systems, we have an excellent and attractive floor which is holding up very well under heavy use. The coloured concrete look works very well in our facility--any nicks or chips as a result of use are hard to detect given that the colour is throughout the concrete. Had we been able to, we would have re-done the entire *Arnie* floor with self-levelling concrete.

The floor is extremely durable and, with your recent help, we were able to beautifully restore it as part of our ongoing maintenance program. Students comment regularly on the aesthetic of the floor and appreciate the unique multi-coloured, patterned design which was implemented.

Your knowledgeable and skillful staff made the experience an easy process. I would recommend this type of application for any facility of high use.

Sincerely,

Kim Van Louwe
Executive Director