

December 27, 2005

Rick Cuthbert  
Surface Design Systems  
105 - 38 Scott Street West  
St. Catharines ON L2R 1C9

**Re: Canadian Tire Financial Services Retrofit - St. Catharines**

As you are aware, in August 2005, Surface Design Systems was contracted by Sente Enterprises Inc. to remediate 52,000 square feet of existing concrete that was exhibiting vapour emissions between twelve and thirteen pounds. This work was valued in excess of \$400,000 and was critical to the success of the completion of a multi-million dollar retrofit construction project and to reduce the vapour emissions to a level below the required upper threshold identified by the flooring manufacturers.

Being unfamiliar with what was involved to alleviate vapour emissions, I must say I was initially skeptical of the work that was required to be undertaken. From the introduction of the project elements and during each phase of construction, your firm and staff took a professional and skilled approach to their daily tasks. I can say now, without hesitation, that Sente Enterprises Inc. was pleased with your attention to detail, your ability to meet construction deadlines and the proficiency in which you completed the work assigned.

On behalf of the owner, Canadian Tire Financial Services, we are pleased with the technique recommended by your firm and the overall finished product (Ardex M.C. Systems) and how it showcases our finished flooring.

Again, we appreciate the work you have carried out on our behalf and wish you success in future endeavours. We would not hesitate to retain your services for similar projects should and if the need arise.



John D. Hozack, President  
Sente Enterprises Inc.